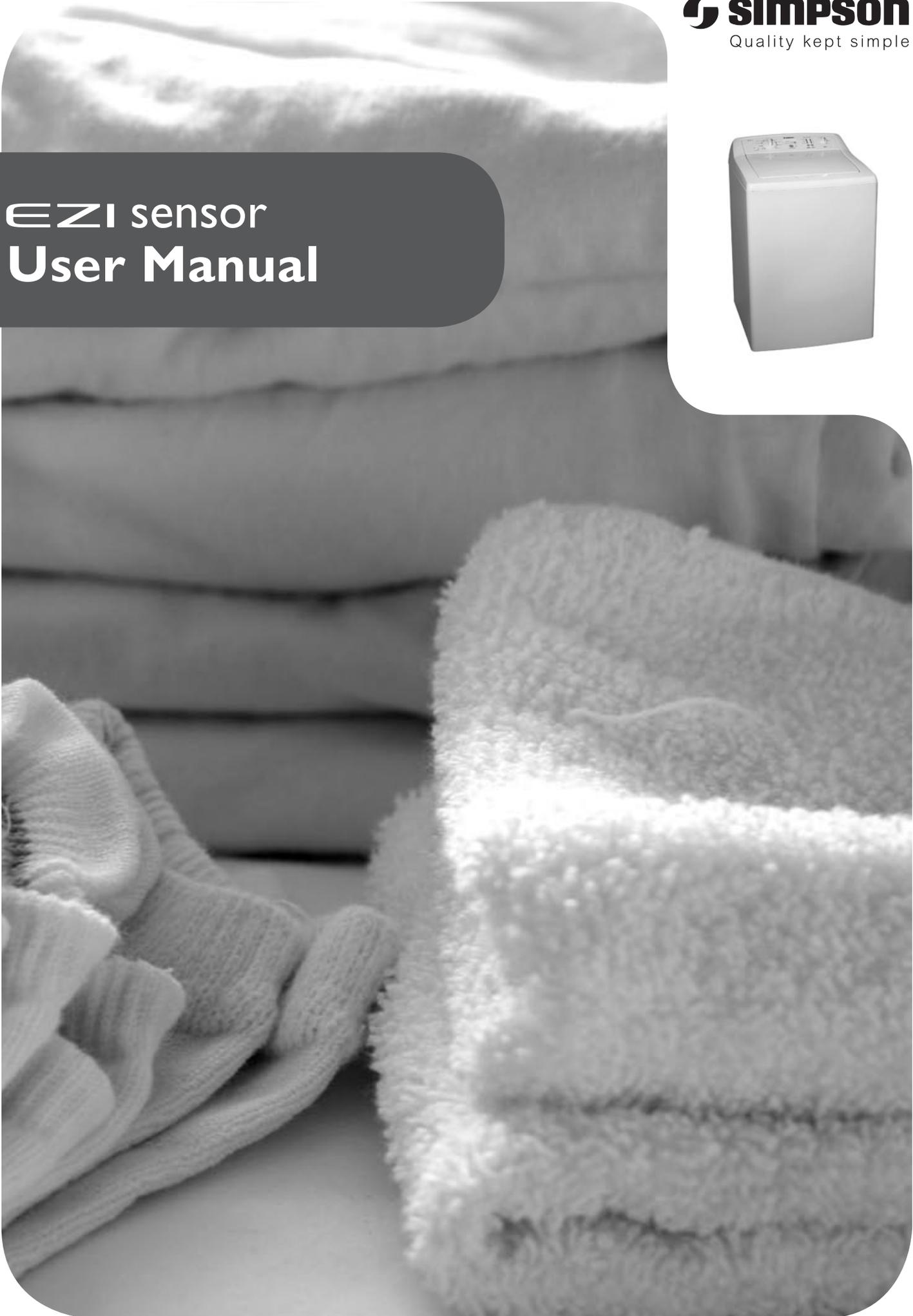


SIMPSON
Quality kept simple

EZI sensor User Manual



Congratulations

Congratulations on the purchase of your new washing machine. We trust you will be delighted with it. Please read this instruction book carefully. It will give you the information you need to Care for and Use your washing machine

Other documents you should read supplied with your new machine include:

Installation Instructions which must be followed to ensure the machine works properly and to avoid an unnecessary service call.

Quick Start Guide. To help you get on your way quickly and without fuss.

Contact the Customer Care Centre if you need advice. You will find contact numbers on the back page.

For Service and warranty information see page 17.

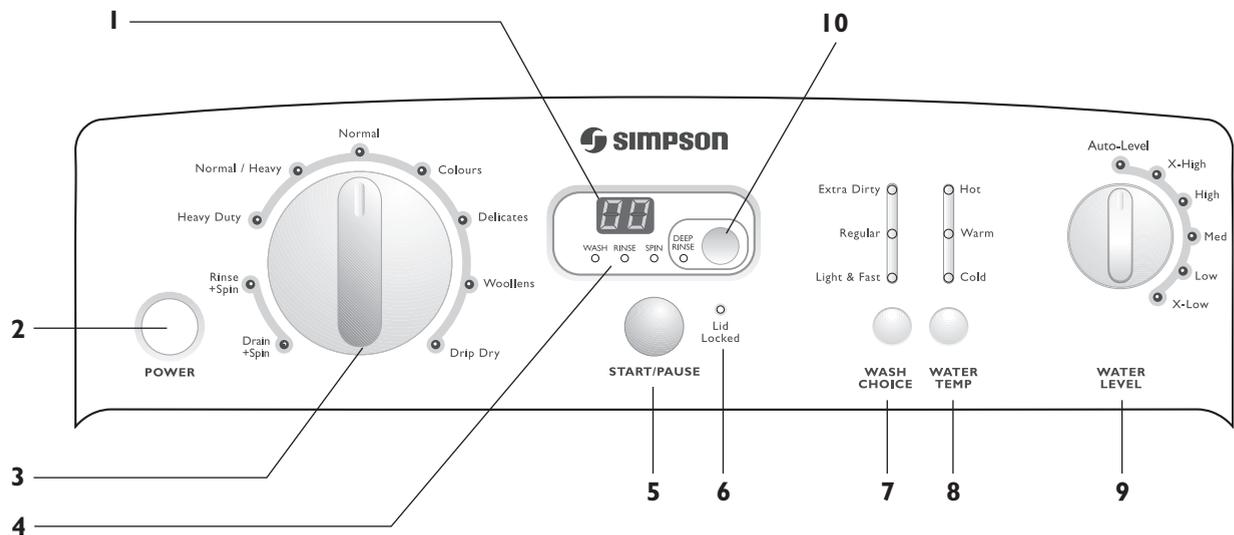
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The different models

This booklet covers a range of different models. Check the model number on the control panel of your washer and then refer to the appropriate panel on this page and the next.

MODELS 955 & 605



1 Digital display

Displays program times see page 9.
Displays other modes see page 9.

2 Power

Switches the power on and off see page 5.

3 Program selector

Selects the wash program see page 6.

4 Progress indicator

Indicates wash program stage ie. wash, rinse or spin.
See page 10.

5 Start/Pause

Starts the wash program see page 8.
Pause the machine during the wash see page 8.
Used to Advance to next stage of wash program see page 10.

6 Lid locked

Light ON, Lid LOCKED or
Light OFF, Lid UNLOCKED see page 8.

7 Wash choice

Changes wash time see page 7.

8 Water temperature

Sets the temperature of the wash water see page 7.

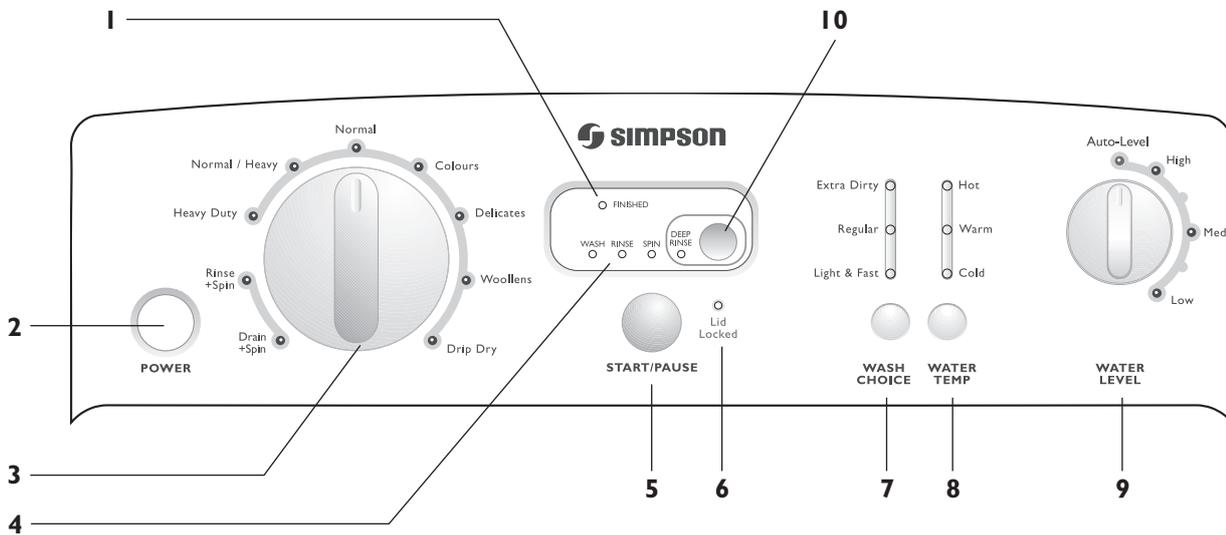
9 Water level

Sets the water level in the washbowl see page 7.

10 Deep rinse

Selects and deselects the deep rinse option see page 10.
Deselection gives Eco rinse, see pages 3 and 10.

MODELS 902, 802 & 552 – Control panel shown is for models 802 & 552



1 Finished

Indicates a wash program is finished.

2 Power

Switches the power on and off see page 5.

3 Program selector

Selects the wash program see page 6.

4 Progress indicator

Indicates wash program stage ie. in wash, rinse or spin.
See page 10.

5 Start/Pause

Starts the wash program see page 8.
Puts the washing machine into pause see page 8
Used to Advance to next stage of wash program see page 10.

6 Lid locked

Light ON, Lid LOCKED or
Light OFF, Lid UNLOCKED see page 8.

7 Wash choice

Changes wash time see page 7.

8 Water temperature

Sets the temperature of the wash water see page 7.

9 Water level

Sets the water level in the washbowl see page 7.
Model 902 has additional water levels X-High and X-Low as shown
for Model 955.

10 Deep rinse

Selects and deselects the deep rinse option see page 10.
Deselection gives Eco rinse, see pages 3 and 10.

IMPORTANT SAFETY INSTRUCTIONS

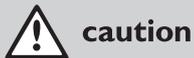
Please read the user manual carefully and store in a handy place for later reference. Pass the user manual on to possible new owners of the washing machine.

The symbols you will see in this booklet have these meanings:



warning

This symbol indicates information concerning your personal safety



caution

This symbol indicates information on how to avoid damaging the washing machine



tips and information

This symbol indicates tips and information about use of the washing machine



environmental tip

This symbol indicates tips and information about economical and ecological use of the washing machine

Meanings of symbols used in this manual are shown below:



This symbol indicates never to do this



This symbol indicates always do this



warning

It is important to use your washing machine safely. Check these safety points before using your washing machine.

- ⊘ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- ✓ Children should be supervised to ensure that they do not play with the appliance.
- ⊘ If this appliance is supplied from an extension cord or portable electrical outlet device, the extension cord or portable electrical outlet device shall be positioned so that it is not subject to splashing or entry of moisture.
- ✓ If the electrical cord of this appliance is damaged, it must be replaced by the Manufacturer, Authorised Service Agent or similarly qualified persons in order to avoid a hazard.

Mains pressure water



warning

If you have mains pressure hot water service and it has not been used for two or three weeks:

- Before using the washing machine it is recommended that a hot water tap close to the washing machine be turned on and the water allowed to flow for a couple of minutes. This will allow any gas pressure that has built up over the period of non-use to be discharged.

For further details, please refer to your hot water service installation instruction and owners guide.

Information on disposal for users



environmental tip

- **Most of the packing materials are recyclable. Please dispose of those materials through your local recycling depot or by placing them in appropriate collection containers.**
- **If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.**
- **When discarding this product, remove the lid and dispose of it separately from the washer to avoid the risk of a child being locked inside the machine.**

WATER SAVING TECHNOLOGY

If you have previously used a top load agitator type washer, you need to know that your new washer works differently.

This washer uses much less water per load of washing, and does it by the two new technologies described below.

Recirculation

In most wash and deep rinses the recirculation system is active and a recirculation pump runs to keep water at a low level in the outer bowl, and at a correct level in the washbowl. Recirculation saves 33% of wash and deep rinse water.

However, to give better wash results for some types of loads, soil levels and detergent combinations, some programs do not have the recirculation system active in the wash stage, and some programs do not have the recirculation system active in both the wash and deep rinse stages. (see Recirculation system active programs on page 7).

Eco rinsing

Eco rinse is the preferred rinsing option. It is done by spraying water on the clothes, spinning the water out and repeating this sequence four more times. Deep rinse is available but the clothes are fully submerged in rinse water before draining and final spin. Eco and deep are both effective at removing detergent. In this washer Eco rinse saves 75% of the deep rinse water used in a traditional top load agitator machine.

Choosing program settings in which the recirculation system is active (see table on page 7), and choosing an Eco rinse, will use less than half the water of traditional top load washing machines.



caution

You must use a low sudsing detergent in this new technology washer - for example, Cold Power for Front Loaders and High Efficiency Top Loaders or detergents labelled "Matic".

How does recirculation work?

When program settings activate the recirculation system, it works as follows:

Excess water in the outer bowl is pumped into the inner washbowl through a newly developed recirculation system. Control of the water flow from the inner washbowl to the outer bowl has been achieved through the redesign of the washbowl drain holes.

The improved water efficiency of your new washing machine is achieved by utilising the water in the outer bowl.

The recirculation system (Patent pending)

After your washing machine has filled with water for your wash, the recirculation pump will begin to draw down water from the outer bowl and pump it into the inner washbowl.

The recirculation pump cycles 'ON' and 'OFF'. This maintains the correct level of water in the washbowl while keeping the water in the outer bowl to a minimum.

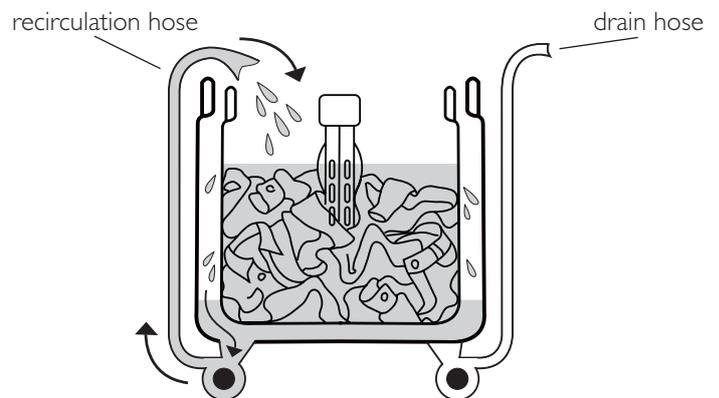
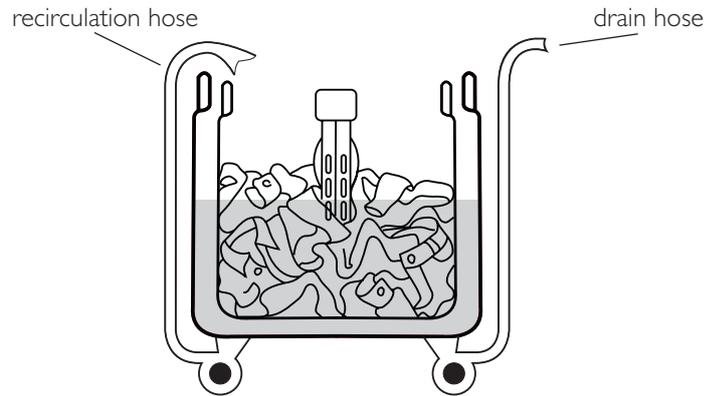
The recirculation pump will continue to operate for a short time if the lid is opened, allowing you to observe the working water level height in the washbowl.

If the lid is kept open longer than 10 seconds, the pump will stop. The water level in the washbowl will eventually drop a maximum 100mm as water drains from the inner to outer bowl.

The water level may appear to be too low for your wash. However, closing the lid will cause the water level in the washbowl to rise to the correct working level as the recirculation pump transfers water from the outer bowl to the washbowl.

The stop and go flow of the recirculation pump also effectively keeps the pump free and clear of lint.

NOTE: You will hear the recirculation pump switching on and off during wash and deep rinse stages.



Patent Pending

The design of the inner washbowl is the most obvious change to your washing machine.

Gone are the hundreds of drain holes normally seen in the washbowl. These have been replaced with a few slot shaped holes inside water droplet shaped indentations arranged evenly around the washbowl wall.

The number and design of the drain holes control the flow of water from the washbowl to the outer bowl.



KNOWING YOUR WASHING MACHINE

Draining the wash and deep rinse water

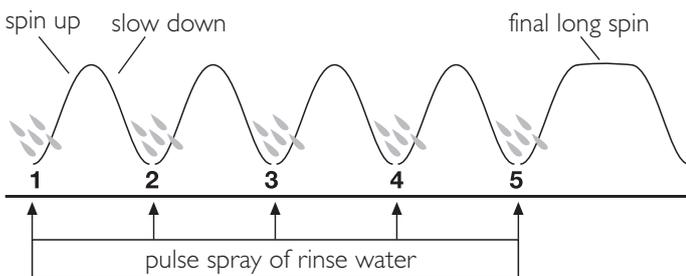
At the end of the wash and deep rinse stages, the recirculation pump will stop. There will be a delay to allow water to flow through washbowl drain holes into the outer bowl. After the delay, the drain pump will start pumping water out through the drain hose and then the pump will stop. The drain pump will cycle 'ON' and 'OFF' in this manner several times, waiting each time for water to move from the washbowl to the outer bowl before starting again.

NOTE: You will hear the drain pump switching on and off during draining stages of the wash program.

How does Eco rinse work?

We advise you to use Eco rinse to maximise water savings. Deep rinse is available for the times it is needed, but deep rinse uses much more water than Eco rinse. When Eco rinse is used, rinse water is sprayed into the washbowl in pulses. After each pulse the washbowl will spin to remove detergent laden water from the clothes.

The machine will go through a series of pulse spray and short spin cycles in this manner; followed by a final long spin that removes the water from the clothes to complete the full wash program.

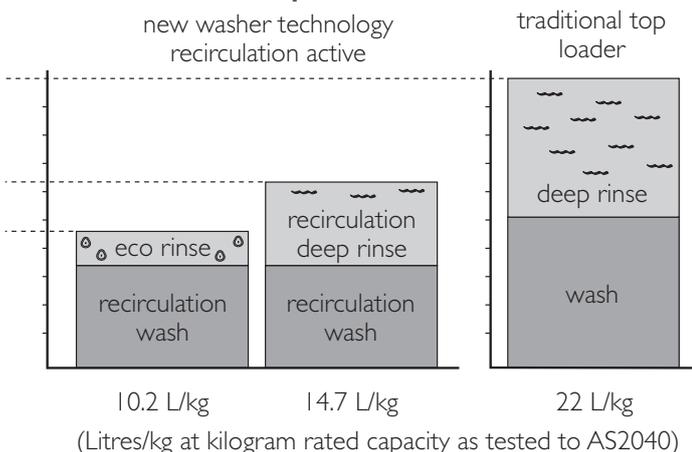


Eco rinse has 5 spray and short spin cycles. Compare this with deep rinse where much more water is used.

For deep rinse, water enters the machine filling up to the working level for the wash water level selected. The washer agitates and finally empties the rinse water through the drain hose. If the recirculation system is active during a deep rinse, the water saving is similar to the wash.

The 'Water consumption' table below shows the water savings made from using Eco rinse combined with water savings due to recirculation.

Relative water consumption in litres



BEFORE you do your first wash, we suggest you read the instructions on page 5 for adding detergent, fabric softener or bleach.

Detergent recommendation

Using water saving technologies of this machine, it is similar to a front load washing machine and the design is optimised to use the same sort of detergents as front loaders.



caution

Use only low sudsing detergent designed for use in front load washing machines or high efficiency washers - for example, Cold Power for Front Loaders and High Efficiency Top Loaders or detergents labelled "Matic".

Failure to use the correct detergent, and using too much detergent, is likely to cause excessive sudsing resulting in poor rinse and spin performance.

If you are using concentrated detergent it is very easy to accidentally overdose. Take care and use no more than is recommended by the manufacturer of the concentrated detergent. Preferably use a little less than the recommended amount.

Lid lock feature

Lid lock is a safety feature in your washing machine to ensure the lid is not opened during a stage in the wash program when it would be hazardous for you to do so. The lid will be locked when your washing machine is spinning, shown by the Lid Locked indicator light being 'ON'.

Do not try to force open the lid when it is locked.

You will be able to open the lid easily when the Lid Locked indicator light is 'OFF'. See 'Lid Locked' on page 8 for more information about the lid lock function.

Auto water level

Your washing machine has selectable auto sensing water level option as well as allowing you to choose a manual water level if you wish. We recommend you choose the auto water level option to ensure just the right amount of water is used for your wash load.

At times during a wash it may appear your machine is either doing nothing or intermittently it is only gently vibrating / jiggling / agitating.

This is because your machine could be:

- In the auto sensing test mode and the machine is determining the correct amount of water for your wash load. (See page 8)
- At a drain stage of the wash program and the machine is allowing time for water to flow from the washbowl to the outer bowl (See 'Draining the wash and deep rinse water' at the top left of this page.)
- Engaging or disengaging the drive clutch mechanism.

Wait a short time, your washing machine will complete the above tasks and continue with the wash.

The amount of water for auto is factory set to an optimised level. You can adjust the auto level up or down by a small amount. (See 'Customising the Auto-Level' page 10)

WASHING INSTRUCTIONS

Out of balance interruption

The washing machine can stop during rinse and spin stages of a wash because of an out of balance condition.

To let you know an out of balance interruption has happened, models 955 & 605 will show 'ob' in the digital display and for the other models all WATER TEMP lights will be flashing.

If an out of balance occurs, the machine may stop spinning and then start spinning again to try and overcome the out of balance before alerting you with 'beeping'.

Out of balance is caused by an uneven distribution of clothes in the washbowl.

To rectify the out of balance condition, open the lid and redistribute the clothes evenly in the space between the agitator and wall of the washbowl.

You will have to wait for the lid to unlock before opening the lid. The lid is unlocked when the Lid locked light is 'OFF'.

Closing the lid will start the machine and continue the wash program.

If you have frequent out of balance interruptions, it may be due to your washing machine not standing firm and level on the floor.

This can be corrected by adjusting the washing machine legs as described in the Installation instructions supplied with your machine.

Using too high a water level for small loads can also cause out of balance interruption. Select lower water levels when washing smaller loads.

Button response and lights

Always press buttons gently.

Watch the lights on the control panel to see the effect pressing a button or turning a knob has, and listen for 'BEEPS'.

When you press a button you will get a short 'BEEP' to acknowledge the entry. If the option is not available at the time, a long 'ERROR BEEP' will be heard.

NOTE: All functions of the washing machine will stop when the lid is opened, except:

- if recirculation is active the recirculation pump will run for 10 seconds,
- and prior to a spin stage the drain pump will continue to run.

When you press the power button to switch off your machine, you will hear a continuous decreasing 'beep' sound telling you the machine has been switched off.

These Washing Instructions are of a general nature and you should get good wash results by following them.

However, due to the variables of fabric types, soil levels, detergent types and available program settings you may find some combinations of these which do not always result in the perfect wash.

If for example you see residuals of detergent or soils on some items, please read the section Residues on washed items on page 13.

Over time you will learn what is the best set-up of programs, detergent and load sorting for different load types and soils.

Sort your washing into separate wash loads

Each load of washing should contain clothing which needs the same washing conditions. For example, you should not wash delicate clothes with very dirty work clothes.

Some fabrics are lint collectors and can pick up lint, dirt and colour from other fabrics, which are lint producers. Some examples are listed below.

LINT COLLECTORS LINT PRODUCERS

Corduroy	Towels
Synthetics	Nappies
Permanent press fabrics	Chenille / Candlewick

Make sure that you wash lint collectors separately from lint producers.

tips and information

Check your clothes to avoid damage

Empty all pockets. Close all hooks and zippers to avoid snagging clothes. Wash bras, pantyhose and other delicates in a mesh laundry bag which you can purchase from your supermarket.

caution

Pre-treatment sprays and stain removers

IMPORTANT: Pre-treatment sprays and stain removers can damage plastic components on your washing machine. If you use pre-treatment sprays or stain removers, apply them to the clothing well away from your washing machine.

Load the washing machine

When loading the clothes into your washing machine, there are four things to remember:

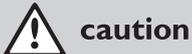
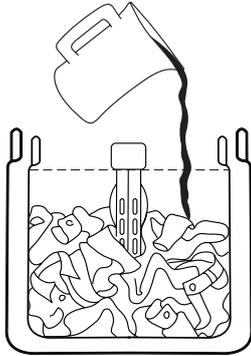
1. Clothes must be loaded evenly around the agitator. For best results load small items first, followed by large items.
2. Clothes must not be wrapped around the agitator.
3. The washing machine must not be overloaded. Clothes must be able to move during washing.
4. The load should contain only three or four large items, for example sheets. The rest of the load should be small items. A mixed load of large and small items will wash cleaner than a load of all large items.

Add the detergent

1. Use **ONLY low sudsing front load washer detergent such as Cold Power for Front Loaders and High Efficiency Top Loaders or detergents labelled "Matic"**.

measuring out the amount recommended on the package.

2. Mix detergent in one litre of hot or warm water.
3. Add the pre-mixed detergent to the wash load.



Detergent use:

YOU MUST USE a front load washer detergent in this machine such as Cold Power for Front Loaders and High Efficiency Top Loaders or detergents labelled "Matic".

DON'T USE the wrong type of detergent.

DON'T USE too much detergent. This will give you too many suds causing low spin speeds, poor rinsing and overloading the motor during spin stages of the wash program.

DON'T USE too little detergent because you will get a poor wash. If you think you need more, increase dosages by only small amounts to avoid excessive suds.

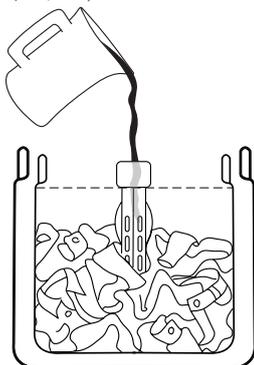
DON'T USE soap based products in your washing machine.

Add fabric softener

1. Measure the correct amount of fabric softener by following the recommendations on the package.
2. Mix softener with an equal amount of warm water but only mix enough to fill to the line marked inside the cup. The softener cup holds 75ml.
3. Pour the mixed softener into the cup in the top of the agitator. Do not overfill the cup.
4. Do not spill fabric softener on the clothes as it may stain them.

If you are going to use fabric softener, you must select the DEEP RINSE option, ie deselect the ECO RINSE option. See 'Rinse options' page 10.

NOTE: You do not have to use fabric softener, your washing machine will wash the clothes perfectly well without it.



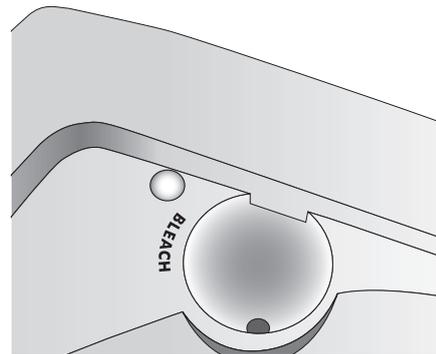
Adding bleach

Bleaching of clothes can help to remove stains, heavy soiling and to kill bacteria.

Oxygen type - This is generally a powder type bleach.

Mix the required quantity with water and pour down the bleach hole in the top panel during the fill when there is some water in the washbowl. Refer to the instructions on the bleach container.

Chlorine type - This type of bleach should not be mixed with detergent. Mix the bleach with water as per the instructions on the container. Turn Program SELECTOR to a wash program position and press the START/PAUSE button to commence water fill.



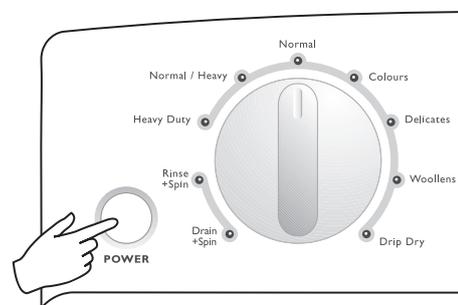
Pour the bleach solution down the bleach hole in the top panel during fill when there is some water in the washbowl. Allow the machine to agitate for a few minutes, then let it stand for the required time by pressing the START/PAUSE button. Turn Program SELECTOR to Drain + Spin position and press the START/PAUSE button to empty the washbowl.

You can now wash the clothes load using detergent and your selected wash program.

NOTE: Bleach should not be used on silk, wool, rayon or drip dry clothes.

Starting your washing machine

1. Turn on the taps
2. Close the lid
3. Press the POWER button



The machine will 'beep' twice and show a pattern of lights. Wait for this to happen before attempting to operate the machine.

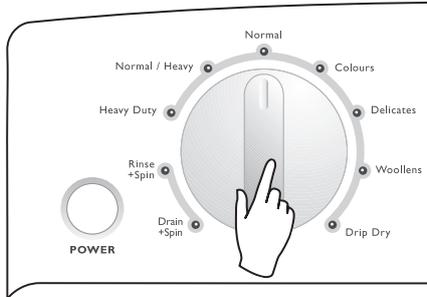
Your washing machine is now ready for you to select the wash program settings.

Starting your washing machine

If the settings shown on the control panel are what you want to use and the Program SELECTOR is set to the correct wash program for your clothes load, press the START/PAUSE button to start your wash. To select a different program or change other settings, read the following instructions

Choose the wash program

Turn the Program SELECTOR knob to choose the wash program you want.



The table "YOUR Program GUIDE" shown below will help you in selecting the right program.

The Program Selector knob is not a timer. Once you select a wash program, the Program Selector knob will stay at that position for the whole of the wash.

You can turn the Program Selector knob to a new program position at any time.

If you do move the Program Selector knob after you have started a wash program, the effect will be different depending on the status of the machine at the time, as follows:

1. When the machine is running, moving the knob to a new position will result in the machine continuing to wash but the behaviour of the remainder of the wash changes to match the new program setting.
2. If you pause the machine, moving the knob to a new position will result in the machine resetting to the start of the new program.

NOTES:

- When you choose the WOOLLENS or DRIP DRY program, the DEEP RINSE option is automatically selected for you. You will not be able to select and use Eco Rinse with these two programs.
- When you select the DRAIN + SPIN program, there will be a delay of approximately 5 minutes before the washing machine starts to spin. This delay is a DRAIN and pump out period to ensure the bowl is empty of water, which is necessary before spin commences. During this time the drain pump will cycle 'ON' and 'OFF' to allow water to move from the washbowl to the outer bowl. Even though you may have only put wet clothes into an empty bowl, the delay before spin will still occur to be safe and to protect your washing machine.

Your Program Guide

Program	Select this program	Recommended		
		Wash Water Temp	Wash Choice	Rinse *** Option
Heavy Duty*	for a heavily soiled cotton wash load.	Hot or Warm	Extra Dirty	Eco or Deep
Normal / Heavy	for a full load of normally soiled cottons.	Hot or Warm	Regular	Eco or Deep
Normal	for an average domestic load of mixed fabrics.	Hot, Warm or Cold	Regular	Eco or Deep
Colours	for an average load of coloured fabrics. DO NOT include whites or any other items you want to keep true to their colour.	Warm or Cold	Regular	Eco or Deep
Delicates	for lingerie, lace, trimmed and embroidered items.	Warm	Regular or Light & Fast	Eco or Deep
Woollens	for woollen fabrics labelled 'Machine Washable'.	Warm	Regular or Light & Fast	Deep
Drip Dry	for items that are to be taken out of the washing machine dripping wet.	Warm	Regular or Light & Fast	Deep
Rinse + Spin	for items that you want to rinse and spin eg clothes items you have hand washed in a wash tub.	—	—	Eco or Deep
Drain + Spin**	for very wet clothes to remove the water	—	—	—

*Heavy Duty has a built-in Soak period of 6 minutes

**Drain + Spin has a built-in pump out period of approx. 5 minutes prior to spin. (See "Choose the wash program" above.)

***Deep uses more water than Eco to rinse clothes. (See pages 3 and 10)

Program times

Fill 15%	Recirculation wash 42%	Drain & pre rinse spin 16%	Eco rinse & final spin 27%				
			1	2	3	4	5 + final spin
9 mins	25 mins	9.5 mins	15.5 mins				

The times above show what these percentages would represent for a program lasting approximately an hour.

The time taken for a wash program to finish changes with different program settings, and program times may be longer if the water pressure in your home is low.

Recirculation system active programs

Your machine is programmed with the recirculation system active in most wash and deep rinse stages of the various wash programs. The following table shows when the recirculation is active during wash and deep rinse, for the different settings of Wash Program and Wash Choice.

Is the recirculation system active?

Wash Choice	Light & Fast		Regular		Extra Dirty	
	Wash	Deep Rinse	Wash	Deep Rinse	Wash	Deep Rinse
Wash Program						
Heavy Duty	No	No	No	No	No	No
Normal / Heavy	Yes	Yes	Yes	Yes	No	Yes
Normal	Yes	Yes	Yes	Yes	No	Yes
Colours	No	Yes	No	Yes	No	No
Delicates	Yes	Yes	Yes	Yes	No	Yes
Woollens	Yes	Yes	Yes	Yes	No	Yes
Drip Dry	Yes	Yes	Yes	Yes	No	Yes

NOTE: Eco Rinse

With most programs you have an option of selecting an Eco Rinse, in which case the Deep Rinse column of the table above is not relevant. Recirculation is not active during Eco Rinse.

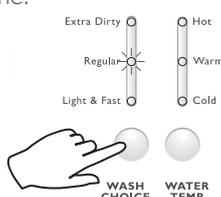
Using your Washing Machine

Setting the wash choice

The WASH CHOICE button lets you have an influence on the wash time of the selected program. You can choose from three settings:

- Extra Dirty** for very dirty clothes eg overalls or muddy sports clothes
- Regular** for your normal everyday wash cottons, sheets etc.
- Light & Fast** for lightly soiled clothes and delicate items.

Press the WASH CHOICE button if you want to increase or decrease wash time.

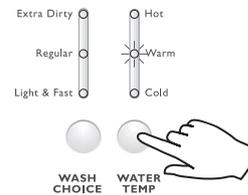


For the same wash program, Extra Dirty will have a longer wash time than Regular, and Regular a longer wash time than Light & Fast.

Choosing the wash water temperature

For each wash program your washing machine automatically selects a suitable fill water temperature.

If you want to use a different wash water temperature, press the WATER TEMP button repeatedly. The water temp lights will tell you the temperature for each press of the button. You have three temperatures to choose from ie **Hot, Warm and Cold.**



The temperature of warm water will depend on the temperature and pressure of your hot and cold water supplies. The recommended temperature for warm is 35°C. You can adjust the flow rate of the water supplies to adjust the Warm temperature. If you have selected the Woollens program, you will not be able to select a Hot wash water temperature.

All rinse water temperatures are cold except for the woollens program.

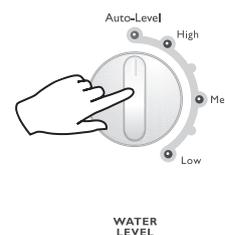
NOTE: If you have a cold water connection only and the hot inlet valve is capped off, you must select Cold washes only. (Refer Installation instructions). Otherwise the machine will sense the unavailability of hot water for Hot and Warm washes and shutdown.

! caution

Components in the washing machine are designed to be used with water no hotter than 70°C. If your water supply is too hot, you should have a temperature limiting valve fitted by a qualified plumber.

Setting the water level

Choose the water level by turning the WATER LEVEL knob.



You can select:

Auto-Level water level

With this option the machine will determine for you what level of water is needed for the wash load you have put into the washbowl and automatically fills with water to that level.

OR

Manual water level

models 955, 902 & 605

- X-High
- High
- Med
- Low
- X-Low

models 802 & 552

- High
- Med
- Low
- (or any level in between)

Using your Washing Machine

Auto-Level water level

Using the Auto-Level water level option ensures just the right amount of water is used for the wash load. (Note: You can select a water level manually if you wish. See 'Manual water level' below).

To select Auto-Level water fill, turn the WATER LEVEL knob to the Auto-Level position. When you start your wash, the machine will conduct a series of water fill and short agitations to determine the amount of water needed. When this is completed, the machine will automatically proceed to washing your clothes in agitation mode. If you add more clothes to the washbowl after an Auto-Level wash program has started, the machine will auto sense the new load and add extra water if needed. You can reselect from Auto-Level to manual water level if you are not happy with the Auto-Level at any time and want to add more water.

For Auto-Level, the amount of water the machine determines is needed for a load is an optimised level. You can adjust the Auto-Level to be a small amount above or below the optimised level if you consider the amount of water you normally get using the Auto option is too high or too low.

To use this option, see 'Customising the Auto-Level' on page 10.

Manual water level

To select Manual water level fill, turn the WATER LEVEL knob to a position at or between X-High and X-Low on the dial. (For models 802 & 552, at or between High and Low.)

Do not overfill the washing machine.

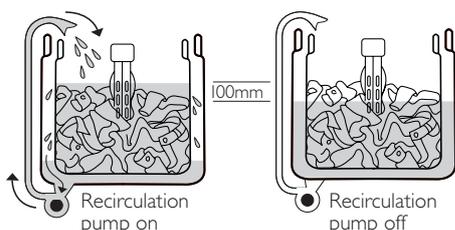
Use only the amount of water you need for the wash load when making a manual water level selection. Alternatively, select Auto-Level water level described above to ensure correct amount of water is used. If you want to add more water after a manually selected water level wash program has started, turn the WATER LEVEL knob to the higher level you want.

The machine will add water up to the new level selected and continue the wash program. You can select from Manual to Auto-Level water level if you are unsure the manual level chosen is sufficient. Auto-Level will determine if more water is needed and add it.

Checking the water level

When the recirculation system is active and the agitation of washing has started, you can open the lid to check the working water level in the washbowl. After opening the lid, the recirculation pump will continue to run for 10 seconds. Check the water level being used for your wash during the time the pump is running.

If you do not close the lid after 10 seconds, the pump will stop and the water level in the washbowl will begin to drop. If the lid is left open, the water level can drop a maximum 100mm as water drains from the inner to the outer bowl. The level of water may then appear too low for your wash load, but closing the lid will start the recirculation pump and the water level will return to the working level, ie rise by a maximum 100mm.



If you are using program settings where the recirculation system is not active, the water level will not change when you open the lid.

To start the wash program

Press the START/PAUSE button.

START/PAUSE is used to Start, Pause or Continue a wash program.

If you have started your wash and you wish to pause it for some reason, press the START/PAUSE button.

When you press START/PAUSE during a spin stage of the wash program, you will not be able to open the lid until the Lid Locked indicator light is 'OFF'.



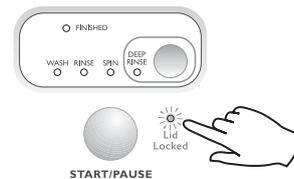
caution

Please wait for the light to switch off BEFORE trying to open the lid. See 'Lid Locked' below.

The lid locked light switches 'OFF' when the machine has stopped spinning and the lid lock has released. If then you open the lid and close it, the lid will lock and the machine will continue to complete the spin stage.

Lid Locked – indicator light

This light advises you the lid is locked or unlocked.



Indicator light 'ON' the lid is LOCKED in the closed position. The locking of the lid is a safety feature to ensure you do not access the washbowl when it is spinning.

Indicator light 'OFF' the lid is UNLOCKED. The lid can be opened to add detergent etc. and for the loading and unloading of clothes.

REMEMBER: The lid must be closed and the lid locked indicator light 'ON' for spin to occur.

NOTE: The lid will be unlocked during the water fill, agitate and drain stages of the wash program.

Should you need to access the washbowl during spin, press START/PAUSE. You will have to wait a short time for the spin bowl to stop spinning before the Lid Locked indicator light switches 'OFF'.

If then you open and close the lid, and the machine is still in the spin stage of the wash cycle, the lid will lock and the machine will continue to complete the spin stage.



warning

DO NOT insert anything into the lid lock slot in the top panel of the washing machine.

DO NOT interfere with the Lid lock mechanism to try and disable it or otherwise change the way it works.

DO NOT try to force open the lid when it is locked.

FEATURES OF YOUR WASHING MACHINE

Additional features on your washing machine are described in this section.

Models with Digital Display

The digital display will show the time in minutes (or hours and minutes) to complete the wash program.

NOTE: This time does not include the time that the washing machine will take to fill with water because of the different water pressures in homes.

The display will also show codes for your information and guidance. (See below)

Information and guidance feature

The washing machine will give you information by displaying codes in the Digital Display or by using the control panel lights and the 'beeping' function.

What your washing machine is doing		What this is telling you and what to do to continue
Models 902, 802 & 552 Lights and 'beeps'	Models 955 & 605 Display code	
All WATER TEMP lights FLASHING RAPIDLY and you get 15 fast 'beeps' every 4 minutes.	<i>ob</i>	Indicates the machine has gone out of balance during spin. Open lid, redistribute load and close lid.
All WATER TEMP lights FLASHING SLOWLY and you get 5 fast 'beeps' every 4 minutes.	<i>ld</i>	Lid is in the open position. Close the lid.
RINSE light gives 4 blinks and you get 3 slow 'beeps' every 4 minutes.	<i>dd</i>	The machine has reached the end of the drip dry program. Open lid, remove clothes and close lid.
The machine is doing nothing and the WASH progress indicator light blinks 3 times.	<i>so</i>	Your machine is soaking. Heavy Duty program only. Wait for up to 6 minutes for soak to finish.
The machine is doing nothing and a PROGRESS INDICATOR light blinking 'ON' 2 times every 3 seconds.	<i>ok</i>	The machine has paused to allow motor controller to cool. Wait, and after a short delay of a minute or so, the wash will continue.
A PROGRESS INDICATOR light is FLASHING. PROGRESS light(s) right of FLASHING light are 'ON'.	Time remaining is shown then <i>SP</i>	The machine is in pause mode. Press START/PAUSE to continue.
The machine is doing nothing and only the WASH progress light is 'ON'.	<i>Ru</i> then <i>Lo</i>	The machine is in Auto sensing mode determining the correct water level for your load.
The machine is doing nothing and a PROGRESS INDICATOR light blinks 'OFF' 2 times every 5 seconds.	<i>bu</i> then <i>SY</i>	The machine is busy preparing for the next stage of the wash. Wait, and after a short delay the wash will continue.
LID LOCKED light is 'ON'.		The machine is in a spin stage and the lid is locked in the closed position. Wait for the lid locked light to switch off before trying to open the lid.
FINISHED light is ON' and you get 3 slow 'beeps' every 4 minutes.	<i>00</i>	The wash program has finished. Start a new wash or close down your machine.
For ALL models, one or more lights are flashing rapidly and the machine is 'beeping' a lot.	Other codes	The machine is informing you of a fault with the washing machine which you need to address. Refer to pages 15 & 16 for further information, and what you should do before calling for service.

Features of your Washing Machine

Progress indicator, advancing the wash

The washing machine has WASH, RINSE and SPIN Progress Indicator lights to let you know where the machine currently is within the wash program.

You can advance to the next stage of the wash by holding the START/PAUSE button depressed until the next stage progress light comes on.

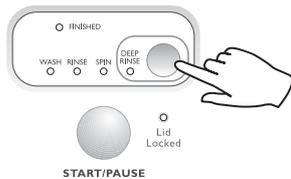
Rinse options

ECO and DEEP are the rinse options available to you on these models. The difference between Eco and Deep rinse is explained on page 3 under 'How does Eco rinse work?'

We strongly recommend you use Eco rinse whenever you can to minimise the amount of water used to rinse. However, if your program selector is at Drip Dry or Woollens deep rinse is selected.

DEEP RINSE uses up to 130% more water than ECO RINSE. To select DEEP RINSE, press the DEEP RINSE button until the DEEP RINSE light is 'ON'. To de-select DEEP RINSE and select ECO RINSE, press the DEEP RINSE button until the DEEP RINSE light is 'OFF'.

REMEMBER: If the Deep Rinse light is off, Eco Rinse is the currently selected option.



NOTE: When you select the WOOLLENS or DRIP DRY program, DEEP RINSE is automatically selected for you. Eco Rinse is not available with the Woollens and Drip Dry programs.

IMPORTANT:

- If you are going to use FABRIC SOFTENER, you MUST use the DEEP RINSE cycle. Fabric softener may cause staining on the clothes when used with Eco Rinse.
- If your cold water supply pressure is very low, the Eco Rinse might not be fully effective in rinsing the suds from your clothes. If this is the case then use the Deep Rinse option.

Customising the Auto-Level

Turn the WATER LEVEL knob to the Auto-Level position. Press and hold the WATER TEMP button for 3 seconds to enter the adjusting mode.

When the machine is in the adjusting mode, the factory set optimised level is shown by: Warm WATER LEVEL light being 'ON', and for models 955 & 605 the digital display shows --.

Press the WATER TEMP button repeatedly to change to the next Auto adjust setting as shown in the table below.

Models 902, 802 & 552 WATER TEMP light ON	Display for models 955 & 605	Auto adjust setting
HOT	HI	a water level 20mm higher than the optimised level
WARM	--	factory set, optimised water level
COLD	LO	a water level 20mm lower than the optimised level

Press the START/PAUSE button to store the setting you have chosen.

If you do not press WATER TEMP or START/PAUSE within 5 seconds of the last press or you press any other button, the machine will exit the adjusting mode. In this case the settings will not have been changed.

To switch off the end of program Beep

The washing machine is factory set to 'beep' when your wash is finished. It will also 'beep' when the machine has paused at completion of the Drip Dry wash program, to alert you to remove the drip dry clothes from the washbowl.

To change the 'beeping' selection, proceed as follows:

1. Press and hold the WASH CHOICE button for 3 seconds to enter programming mode.

For models 955 & 605 'beep' 'ON' ---> display shows **BP**
'beep' 'OFF' --> display shows --



'beep ON'



'beep OFF'

For other models 'beep' 'ON' ---> FINISHED light is 'ON'
'beep' 'OFF' --> FINISHED light is 'OFF'



'beep ON'



'beep OFF'

2. Press the WATER TEMP button to change the selection, then press the START/PAUSE button to store the new selection.

NOTE: If you do not press a button within 5 seconds the washing machine will return to the previous setting. To reprogram, simply repeat the above process.

When No 'beep' at end of cycle is selected, the washing machine will still 'beep' when you press buttons or try to select unavailable options.

CARING FOR YOUR WASHING MACHINE

Your washing machine will give you long and trouble-free service, if you follow the instructions in this section. These instructions show you how to care for your washing machine.

What to do after you have finished your washing

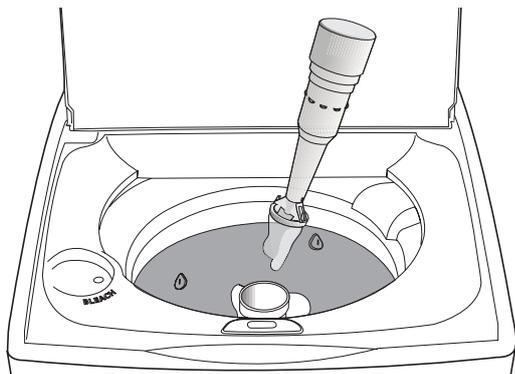
1. Press the power button to switch off the machine.
2. Switch off the electricity at the power point.
3. Turn off the water taps. This will extend the life of the inlet hoses.
4. Leave lid open for a while. This allows time for moisture inside the washing machine to evaporate and for any odours to disperse.

Cleaning the lint filter

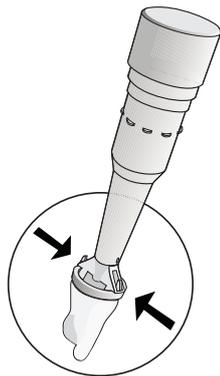
Lint is a collection of threads and fluff which comes off your clothes during washing. Your washing machine collects this lint in the lint filter. It is important to clean out this lint filter **preferably after each wash**.

How to clean the lint filter

1. Remove the softener dispenser cup and filter column from the centre of the agitator.



2. Unclip the filter bag from the column.



3. Turn the bag inside out and remove the lint.
4. Wash the filter bag and dispenser cup in hot water:



5. Reassemble the filter to the column and place it back in the centre of the agitator:

Cleaning your washing machine

To clean the inside and outside of your washing machine you should:

1. Wipe the surface with a mild dishwashing detergent and warm water.
2. Wipe dry with a soft cloth.

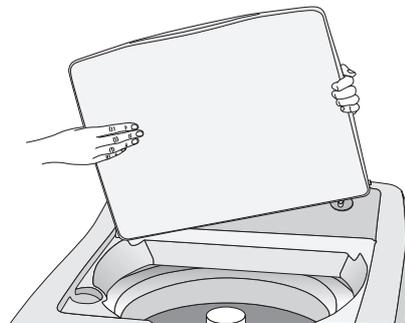
IMPORTANT: Never use solvents, aerosol cleaners, spray pack cleaners, glass cleaners, metal polishes, caustic materials, scourers or general household cleaners on or near the top panel and lid, control panel or other parts of your washing machine.

Removing your washing machine lid

You can remove the lid of your washing machine for easy cleaning.

How to remove the lid

1. Hold the lid in a vertical position.
2. Lift the right hand end and then move the lid to the right. The hinge will come away from the top panel.



How to replace the lid

1. Hold the lid in a vertical position.
2. Put the left hand hinge into the hinge hole of the top panel.
3. Put the right hand hinge into the hinge slot and close the lid.

Cleaning stains in the washbowl

Stains in the wash bowl can be caused by:

- metal objects such as bobby pins, dressmaking pins and nails
- salt
- body oils and grease from very dirty or sweaty clothes being deposited around the top of the washbowl
- excessive foam during wash if incorrect or too much detergent is used

IMPORTANT: Check all pockets before loading clothes into your washing machine.

Don't leave wet clothing (especially swimwear) in the bowl for too long before you wash it.

How to clean the stainless steel washbowl

- Wipe with a cleaning product which is marked suitable for stainless steel.
- Oily deposits can be removed by wiping surfaces with a mild dishwashing detergent and warm water.

IMPORTANT: Never use bleach cleaners or steel wool to clean the stainless steel washbowl.

Caring for your Washing Machine

Avoiding build up of undissolved detergents

If you only wash with cold water, undissolved detergent and body oils will build up in the washing machine. This build-up can cause spotting on your clothes.

To avoid this build-up:

- do not use too much fabric softener with cold water
- select a hot water wash at least once a month
- always dissolve the detergent in one litre of warm water.

Clearing build-up in the washing machine if there is spotting on your clothes

Select the following to set up a machine cleansing program:

Program	Delicates
Wash Choice	Light & Fast
Water Temp	Hot
Water Level	Med
Rinse Option	Deep rinse

Put 250 grams of Epsom Salts into the washbowl.

Press Start/Pause to begin the cleansing program.

Once the machine has filled and agitated for one minute, press Start/Pause and leave it to soak for 3 hours. Press Start/Pause to re-start the program and allow it to run to completion.

HELPFUL HINTS IN DEALING WITH WASHING PROBLEMS

Residues on washed items

Some detergents have ingredients which do not fully dissolve and as a consequence, may leave white residue or particles evident on the surface of darker clothes in the finished wash load. Similarly some soils may not dissolve fully, resulting in residue evident on lighter coloured clothes.

If you are experiencing residue on some clothes, the following tips will help:

- Check that you are using front load type detergent to minimise over-sudsing.
You may find different brands of detergent give better results. Liquid detergent may be better than powder in your situation.
- Pre-mix the detergent thoroughly in warm or hot water to improve the dissolving.
- Reduce detergent dosage to between a ½ and ⅔ of the manufacturer's standard recommendation to avoid over concentration (the lower water usage requires lower detergent usage.)
- Some residue may be re-deposited lint, so be careful to not have lint-producing items in a load which has darker clothes.
- Select deep rinse and not eco rinse to help flush more particles away.
- Reduce the clothes load size per wash and use a manual water level setting to give more freedom for the clothes to move around in the bowl.
- Use another program as below, which has been designed to minimise residual particles (they are in order of increasing benefit and will help you choose the best program for your wash load.)
 - The Colours Program
 - Any Program, plus the Extra Dirty option setting
 - The Heavy Duty Program
 These programs turn off the recirculation system in the wash, and some also in the deep rinse.

Stained clothes

The guide to stain removal on page 14 may assist you in stain removal.

Treat all stains as soon as possible. The longer you leave a stain the harder it will be to remove. Try soakers and stain removers first.

If you use pre-treatment sprays or stain removers, apply them to the clothes items in a well ventilated area away from your washing machine.

- Avoid the use of hot water on stains as hot water will set stains.
- Use light strokes and don't rub the stain remover into the fabric.
- If you use a chlorine bleach, follow the instructions on the bottle and dilute it before putting it on clothing.
- Test coloured fabrics on an inside seam for colour fastness before using any stain removers or bleaches.
- Test synthetic fabric on an inside seam before using any chemicals or bleaches.

NOTE: Chemicals referred to for stain removal are available from your local supermarket, hardware store or the chemist.



caution

Pre-treatment sprays and stain removers can damage plastic components on your washing machine.



warning

Do no use dry cleaning fluids or solvents near your washing machine. These fluids will damage your washing machine and may cause an explosion.

Yellowing or greying clothes

Problem	Possible causes	What to do
Greyness	Incorrect wash times and using insufficient detergent which can cause redepositing of detergent on clothes.	1. ONLY use low sudsing, front load washer or HE detergent in this machine, such as Cold Power for Front Loaders and High Efficiency Top Loaders or detergent labelled "Matic". 2. Re-sort load, then re-wash using program selections suitable for the fabric and hot or warm water. 3. If the water is very dirty or very sudsy, repeat 2 above reducing the amount of detergent you use.
	Using incorrect type or too much detergent can cause poor rinsing and poor spin performance.	
	Mixing whites with very dirty clothes, eg work clothes.	
	Using soap flakes instead of laundry detergent.	
Yellowing	A build-up of oils in clothes that come into close contact with the skin, eg underwear, T-shirts.	1. Re-sort load, then re-wash using wash program selections suitable for the fabric and hot or warm water. 2. If the water is very dirty or very sudsy, repeat 1 above reducing the amount of detergent you use. <i>NOTE: Synthetics which have been washed in very hot water will not respond to any treatment.</i>
	Ageing of clothes.	
	Iron deposits in the wash water.	
	Use of chlorine bleaches on fabrics with resin finishes.	
	Incorrect drying.	
	Incorrect water temperatures ie. too hot or too cold.	

A GUIDE TO STAIN REMOVAL

	White cottons and linens	Washable coloured fabrics
Ball point pen ink	Sponge with methylated spirit. Bleach if required.	Same as for whites - use oxygen type bleach.
Beetroot	Rinse as soon as possible under cold water. Bleach if necessary.	Same as for whites - use oxygen type bleach.
Blood, meat juice, egg (dry stain)	Cover area with meat tenderiser (msg). Apply warm water to make a paste. Wait 15-20 minutes. Sponge with cool water or with diluted bleach.	Same as for whites but select water temperature suitable to fabric - use oxygen type bleach.
Blood, meat juice, egg (fresh stain)	Rinse in cold water. If stain remains, sprinkle with meat tenderiser (msg). Let stand for 15-20 minutes. If stain still remains, then sponge with diluted bleach. Wash using hot water.	Same as for whites but select water temperature suitable to fabric - use oxygen type bleach.
Candle wax	Scrape off excess, place stain between clean white blotter or several layers of facial tissue. Sponge with dry cleaning fluid. If spot remains, bleach.	Same as for whites - use oxygen type bleach.
Chewing gum	Rub with ice to harden. Scrape off excess with blunt knife. Sponge with dry cleaning fluid.	Same as for whites.
Chocolate	Soak in warm water with pre-soak product, and wash in lukewarm water. Use dry cleaning fluid (white spirits) to remove any grease spots.	Soak in warm water with pre-soak or detergent solution. Treat any remaining stain with oxygen bleach.
Coffee/tea (milk or cream)	Rinse or soak in cold water. Work detergent into stain. Thoroughly rinse and dry. If a stain remains, sponge with dry cleaning fluid. If stain remains, bleach.	Same as for whites - use oxygen type bleach.
Coffee/tea (black), fruit juice, white wine	Pour boiling water through stain. Bleach if necessary.	Soak or rinse in cold water or sponge with warm water and detergent. Use oxygen type bleach.
Correcting fluid	Scrape off as much as possible. Rub clean with paint thinner or white spirits.	Same as for whites.
Cosmetics	Sponge with prewash stain remover, liquid detergent or rub with soap. If greasy stain persists, soak in enzyme product then wash.	Same as for whites.
Curries	Soak/rinse in lukewarm water until a majority of the colour is removed. Sponge with solvent to break down any remaining fats and oils then wash.	Same as for whites. Check for colour fastness before applying solvent.
Fat/grease/oil	Sponge with dry cleaning fluid (white spirits).	Same as for whites.
Fruit	Sponge with warm water and wash. Bleach remaining stain with oxygen bleach.	Pour boiling water through stain. Bleach remaining stain.
Grass, green vegetables	Sponge with methylated spirit. Wash using warm water.	Same as for whites. Check colourfastness before applying methylated spirit. For acetate, sponge with dry cleaning fluid.
Ice cream, cream milk	Rinse or soak in cold water then wash. If ice cream contains fruit or chocolate treat as such.	Same as for whites.
Iodine	Wash using hot water.	Wash using warm water.
Iron rust	Apply oxalic acid and place in sun.	Apply lemon juice and place in sun.
Lipstick	Rub with lard and wash using hot water. Bleach if necessary.	Rub with lard and wash using warm water.
Mildew	Wash using hot water. Moisten with lemon juice and let dry in sun. If stain persists, bleach. Old stains are hard to remove.	Same as for whites but select water temperature to suit fabric.
Mustard	Wash using hot water and bleach.	Wash using warm water and use oxygen bleach.
Nail polish	Sponge with dry cleaning fluid or nail polish remover. Bleach to remove dye.	Sponge with dry cleaning fluid.
Paint (oil based)	Scrape off fresh paint. Soften dry paint with lard or oil, then sponge with turpentine (turps).	Same as for whites.
Red wine	Rub salt into the stain. Pour boiling water through stain. Bleach if necessary.	Same as for whites.
Scorch	Moisten and place in sunlight. Bleach if necessary.	Usually a permanent stain. Brush wools lightly with sandpaper.
Tomato sauce	Soak in cool water for 10 minutes. Rub in liquid detergent then wash. If stain persists, try dry cleaning fluid or bleach.	Same as for whites - use oxygen type bleach.

TROUBLESHOOTING

Do not call for service until you have checked the points listed below.

If you call for service and there is nothing wrong with your washing machine, you will have to pay for the service call.

You will have to pay even when your washing machine is under warranty.

Diagnostic Help that may be given using displays and lights accompanied by 'beeping'

Problem	Models 955 & 605 Display shows	Models 902, 802 & 552 Light(s) flash or blink	Possible Causes	What to do
Machine not working			Power not switched on	Switch on power point
			No electricity supply through the power point	Check power point with another appliance
			Machine not switched on	Press POWER button on
	HC	DEEP RINSE (Flashing)	Water taps not turned on	Turn on taps
	ob	ALL WATER TEMP (Rapid flash)	Out of balance	Open lid, redistribute load and close lid
	Ld	ALL WATER TEMP (Slow flash)	Lid not fully closed	Close lid
Machine has washed load but will not spin. Water in washbowl.	dd	RINSE (4 blinks)	Program set on DRIP DRY and program has finished	Open lid, remove clothes, close lid
	ob	ALL WATER TEMP (Rapid flash)	Out of balance	Open lid, redistribute load, close lid
	Ld	ALL WATER TEMP (Slow flash)	Lid not fully closed	Close lid
	PU	SPIN & DEEP RINSE (Both flashing)	Drain hose blocked	Check drain hose for blockage
	EF	RINSE (Flashing)	Too much, and/or incorrect type of detergent giving excessive suds	Wait a short while, the wash will continue. In future, use less and ONLY use low sudsing, front load type detergent
Will not fill with water	HC	DEEP RINSE (Flashing)	Water taps not turned on Inlet hoses blocked	Turn taps on Clean tap filters/washers
Water flowing into washbowl indefinitely	HC	DEEP RINSE (Flashing)	Drain hose too low	Raise drain hose or fit a syphon break Refer to installation instructions for correct positioning of hose
Machine goes out of balance or vibrates excessively when spinning	ob	ALL WATER TEMP (Rapid flash)	Machine not level	Make the machine level
			Levelling feet not adjusted	Adjust feet to touch the floor
			Clothes not evenly distributed	Redistribute clothes evenly
			Too much water for load size	Use Auto-Level in future or select a lower manual water level
Water on floor			Loose inlet hose connections	Check connections at taps and rear of machine
			Incorrect water level for size of load	Use Auto-Level in future or select a low manual water level for small loads to reduce splashing
			Condensation from hot water	Reduce water temperature
Clothes still dirty after wash program			Not enough or no detergent	Check detergent use and rewash clothes
			Too many clothes in load	Remove some clothes and rewash
			Incorrect wash program or temperature selected	Reselect program or temperature and rewash
			Incorrect water level selected	Use Auto-Level or select a higher manual water level and rewash clothes
Residues on clothes after the wash			Undissolved detergent, dirt or lint not being dispersed during washing	Read the section Residues on washed items on page 13 for tips to help you
Clothes still wet or sudsy after wash program	SL	RINSE & SPIN (Both flashing rapidly)	Poor rinsing and spin due to excessive suds causing a suds lock condition in the machine	Set PROGRAM SELECTOR to Rinse+Spin and rinse option to DEEP rinse. Press Start/Pause. In future use less detergent and ONLY use a low sudsing, front load type
Scraping noise on spin			Bra wire or other thin items caught between inner and outer washbowls	If the item is visible, remove it with pliers. Use a wash bag in future
Humming, clicking and other intermittent noises			Bowl rotation at start of wash	Normal noise
			Water/flow cascade noise from recirculated water entering washbowl	Normal noise that may be heard during water recirculation when pump is ON
Lid will not open			Machine is at a spin stage and the Lid Locked light is ON	If you want to access the bowl, wait until stage is completed and Lid Locked light is OFF - then you can open the lid
			At end of wash and machine is finishing final spin and lid lock release stage	Wait a short while until Lid Locked light is OFF
			Lid may be stuck in the locked position	If Lid Locked light is OFF, press POWER to turn off machine, then press POWER again - if lid still will not open you should call Service

Troubleshooting

Other Diagnostic help and a guide for when you should call for service

If you are having a problem with your washing machine, make sure you have followed ALL of the instructions on this page and the previous page before calling for service.

Diagnostic Help given by machine using displays and lights accompanied by 'beeping'

Description	For Digital Display models Displayed Code	For Non Digital Display models Flashing Light(s)	Customer action (Summary)
Not filling with water	<i>HC</i>	DEEP RINSE (FLASHING)	Make sure both wall taps are on and hose filters are not blocked. Raise drain hose if water is flowing out of drain hose. Press START/PAUSE to re-start wash. If problem remains, call Service.
Flood	<i>FL</i>	WASH, RINSE and SPIN (ALL FLASHING)	If the water is pouring onto the floor; turn OFF both wall taps. Wait a few minutes to see if the fault is corrected. If not, call Service.
Draining problem	<i>PU</i>	SPIN and DEEP RINSE (BOTH FLASHING)	Wait a few minutes to see if the fault is corrected. If not, press START/PAUSE then check the drain hose for blockage. Press START/PAUSE to continue the wash. If problem remains, call Service.
Recirculation pump fault	<i>rF</i>	WASH (FLASHING)	Press Start/Pause to start the pump. After 30 seconds the machine will commence agitation. If problem repeats, press and hold Start/Pause and advance program to rinse or spin to drain machine. Call Service.
Water level problem	<i>PF</i>	WASH, RINSE, SPIN and DEEP RINSE (ALL FLASHING)	Wait, this fault may clear itself. If not, turn PROGRAM SELECTOR knob to Drain + Spin position, then press START/PAUSE to drain the wash bowl. If this problem is repeated, call Service.
Motor fault	<i>EF</i>	RINSE (FLASHING)	Wait, this fault may clear itself. If not, turn PROGRAM SELECTOR knob to Drain + Spin position to drain the wash bowl. You may have to press START/PAUSE to commence draining. If this problem is repeated, call Service.
Electronic fault	<i>Lo</i>	RINSE and DEEP RINSE (BOTH FLASHING)	The machine will not do a wash. If this fault persists, call Service.

Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND
APPLIANCE: SIMPSON EZIsensor TOP LOADING WASHING MACHINE.

This document sets out the terms and conditions of product warranties for Electrolux branded appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Electrolux appliance.

General Terms and Conditions

1. In this warranty
 - (a) 'Electrolux' means Electrolux Home Products Pty Ltd ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited in respect of Appliances purchased in New Zealand;
 - (b) 'Appliance' means any Electrolux product purchased by you accompanied by this document;
 - (c) 'Warranty Period' means
 - (i) where you use the Appliance for personal, domestic or household purposes in Australia the period of '24' months and in New Zealand the period of '24' months;
 - (ii) where you use the Appliance for commercial purposes, in Australia the period of '3' months and in New Zealand the period of '3' months, (if the period stated is 0 months you are not covered by this product warranty) following the date of original purchase of the Appliance;
 - (d) 'you' means the purchaser of the Appliance not having purchased the appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
3. Electrolux warrants that, when dispatched from an Electrolux warehouse, the Appliance is free from defects in materials and workmanship for the Warranty Period.
4. During the Warranty Period Electrolux or its Authorised Service Centre will, at no extra charge if your appliance is readily accessible without special equipment, and subject to these terms and conditions, repair or replace any parts which it considers to be defective. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
5. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
6. Where you are within an Electrolux service area, this warranty covers the cost of transport of the Appliance to and from Authorised Service Centres of Electrolux and travelling costs for representatives of the Authorised Service Centre to and from your home or business. If you are outside an Electrolux service area, you will bear these costs. For information about whether you are within an Electrolux service area, please phone 13 13 49 in Australia, or 0800 10 66 10 in New Zealand.
7. Proof of purchase is required before you can make a claim under this warranty.

8. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
 - (a) The Appliance is damaged by:
 - (i) accident
 - (ii) misuse or abuse, including failure to properly maintain or service
 - (iii) normal wear and tear
 - (iv) power surges, electrical storm damage or incorrect power supply
 - (v) incomplete or improper installation
 - (vi) incorrect, improper or inappropriate operation
 - (vii) insect or vermin infestation.
 - (b) The Appliance is modified without authority from Electrolux in writing.
 - (c) The Appliance's serial number or warranty seal has been removed or defaced.
 - (d) The Appliance was serviced or repaired by anyone other than Electrolux or its Authorised Service Centres.
9. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable in the Australian State where the Appliance was purchased or the law applicable in New Zealand if the Appliance was purchased in New Zealand. Where the Appliance was purchased in New Zealand for business purposes the Consumer Guarantee Act does not apply.

Limitation of Liability

10. To the extent permitted by law:
 - (a) Electrolux excludes all warranties other than as contained in this document;
 - (b) Electrolux shall not be liable for any loss or damage whether direct or indirect or consequential arising from your purchase, use or non-use of the Appliance.
11. Provisions of the Trade Practices Act and State consumer legislation in Australia, and the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act in New Zealand, imply warranties or conditions, or impose obligations, upon Electrolux which cannot be excluded, restricted or modified. To the extent permitted by law, the liability of Electrolux (if any) arising out of or in relation to the Appliance or any services supplied by Electrolux shall be limited (where it is fair and reasonable to do so):
 - (a) in the case of Appliances, at its option, to the replacement or repair of the Appliances or the supply of equivalent products or the payment of the cost of replacing the Appliances or having the Appliances repaired or of acquiring equivalent Appliances. Upon being replaced, parts and Appliances become the property of Electrolux; or
 - (b) in the case of services, at its option, to the supply of the services again or the payment of the cost of having the services re-supplied; and in the case of Appliances or services supplied in New Zealand, loss or damage whether direct or indirect or consequential that is reasonably foreseeable.

Privacy

You acknowledge that in the event that you make a warranty claim it will be necessary for Electrolux and its Authorised Service Centres to exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice

Before Calling a Service Technician please check carefully the operating instructions, service booklet and the warranty terms and conditions.

<p>FOR SERVICE or to find the address of your nearest state service centre in Australia PLEASE CALL 13 13 49 For the cost of a local call (Australia only)</p>	<p>SERVICE AUSTRALIA  ELECTROLUX HOME PRODUCTS www.electrolux.com.au</p>	<p>FOR SPARE PARTS or to find the address of your nearest state spare parts centre in Australia PLEASE CALL 13 13 50 For the cost of a local call (Australia only)</p>
<p>FOR SERVICE or to find the address of your nearest authorised service centre in New Zealand FREE CALL 0800 10 66 10 (New Zealand only)</p>	<p>SERVICE NEW ZEALAND  ELECTROLUX HOME PRODUCTS www.electrolux.co.nz</p>	<p>FOR SPARE PARTS or to find the address of your nearest state spare parts centre in New Zealand FREE CALL 0800 10 66 20 (New Zealand only)</p>



For further information please call customer care
on **1300 363 640 (AUS) or 09 573 2384 (NZ)**
or visit our websites at www.simpson.com.au
or www.simpson.co.nz

 **SIMPSON**
Quality kept simple

Simpson. We are a part of the Electrolux family.
Share more of our thinking at www.electrolux.com

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